

Body Braille Massage (BBM) Policies

At Body Braille Massage (BBM), your comfort and well-being are our top priorities. To ensure a positive and respectful experience for everyone, we have established the following policies:

1. **Respectful Communication:** We strive to create a safe and welcoming environment. Please communicate openly with your therapist about your preferences, concerns, or any discomfort you may experience during the session.
2. **Privacy and Modesty:** Your privacy and modesty are of utmost importance. Our therapists are trained to drape you appropriately, ensuring that only the area being worked on is exposed.
3. **Arrival Time:** To maximize your massage experience, please arrive at least 10 minutes before your scheduled appointment. This allows time for a relaxed check-in, consultation, and preparation for your session.
4. **Cancellations and Rescheduling:** We understand that unforeseen circumstances may arise. If you need to cancel or reschedule your appointment, kindly provide 24-hours' notice to avoid any cancellation fees (half the price of booked service).
5. **Health and Medical Conditions:** For your safety, please inform your therapist of any health concerns, medical conditions, or recent injuries before the session begins. This ensures tailoring the massage to your specific needs.
6. **Personal Belongings:** We recommend leaving valuable items at home. We do not have any storage space for your belongings, thus Body Braille is not responsible for lost or misplaced items.
7. **Professional Boundaries:** Our therapists strongly adhere to professional boundaries. Any inappropriate behavior(s) or request(s) will NOT be tolerated, thereby the session will be terminated.
8. **Feedback and Concerns:** We welcome your feedback to continually improve our services. If you have any concerns or need clarification before, during or after the session, please communicate them to our staff.
9. **Gratuities:** While gratuities are appreciated, they are entirely at your discretion.
10. **Payment:** Full payment (via credit/debit, cash or cash app) is required at the end of service.

Thank you for entrusting Body Braille, and wishing you a rejuvenating and peaceful massage experience!